



JOB TITLE	PLM INTERN	GRADE		REPORTS TO	Technical Manager
JOB PURPOSE	<p>We are seeking an energetic, responsible intern to join our organization. In this position, you will be expected to learn and gain industry knowledge of Product Lifecycle Management (PLM). The PLM Intern will gain insight into Product Lifecycle Management by working closely alongside Windchill Application Engineers and support desk engineers in a supporting capacity.</p>				
JOB OPPORTUNITIES	<p>ProductONE is a forward-thinking SME looking to give our customers the opportunity to grow by successfully implementing our software and services solutions. We partner with like-minded global software OEM's that bring leading, disruptive technologies to the African market which is then backed by productONE local expertise and experience.</p> <p>The Internship at productONE will allow the intern to be exposed to industry leading technologies in the fields of Product Lifecycle Management (PLM), Computer Aided Design (CAD), the Internet of Things (IoT) and Augmented Reality (AR).</p> <p>A successful Intern will be in a prime position to apply for a permanent position at productONE or one of its customers should such positions become available.</p>				
KEY RESPONSIBILITIES	<ul style="list-style-type: none"> • Implementation and configuration of enterprise PLM software: Windchill, Oracle, SQL Server, Microsoft Server, etc. • Supporting role in product development process assessments (PDPA) • Customer adoption management • Supportive role in creation of customer scope of work documentation (SOW) • Assisting with consulting work on or off site at customers • Shadow support desk engineer and provide support to the support desk when needed • Contribute to Proof of Concept projects at customers 				
MINIMUM REQUIREMENTS	<ul style="list-style-type: none"> • Degree in Information Technology (or equivalent qualification) or Industrial Engineering with a strong basis in IT • Prior knowledge of Windows server OS (Installation and configuration) • Prior knowledge of Virtual Server Environments an advantage (VMWare, Proxmox, etc.) • Proficient in Microsoft Office suite • Prior knowledge of database software an advantage (SQL and Oracle) 				



productONE

Making African Products Great

KEY PERFORMANCE AREAS	<ul style="list-style-type: none">• Software Support• Services Delivery• Post-Sales Support	PERSONAL AND BEHAVIOURAL COMPETENCIES	<ul style="list-style-type: none">• A Value system that aligns to that of the company and includes:<ul style="list-style-type: none">○ Openness and integrity○ Boldness○ Ownership○ Excellence○ Resilience• Ability to interact and communicate successfully, verbally and in writing, with people at all organisational levels• Self-confidence and discipline.• Ability to multi-task.• Team player• Fast, continuous learner• Responsiveness• Good problem solving using simplification skills